

**NEW ZEALAND INSTITUTES OF TECHNOLOGY AND POLYTECHNIC
QUALIFICATIONS IN INFORMATION & COMMUNICATIONS TECHNOLOGY**

PRESCRIPTION: QA600 QUALITY ASSURANCE

AIM OF MODULE:	Students will gain an understanding of the role of quality assurance in business computing.
CREDITS:	7
STUDENT LEARNING HOURS:	70
CONTENT REVISED:	2000
PRESCRIPTION EXPIRY DATE:	Nov 2011

Level and Assessment Schedule

TOPICS	Highest Skill Level				Suggested Assessment Percentage
	R	C	A	P	
1. Theory of Quality Assurance			*		15
2. Software Quality Assurance Reviews			*		10
3. Testing and Testing Strategies			*		25
4. Application Package Test			*		50
					<hr/> 100 <hr/>

LEARNING OUTCOMES

Students will:

- | | | |
|---|---|--|
| A | 1 | Critically evaluate the reasons for software quality assurance and validation and explain where it can be applied in the software development process. |
| A | 2 | Critically evaluate the types of SQA reviews and the kinds of SQA organisation. |
| A | 3 | Distinguish between the different types of testing and testing strategies. |
| A | 4 | Design test cases, create a test implementation plan, and conduct a full SQA test project for a module/application package. |

CONTENT

1 THEORY OF QUALITY ASSURANCE

- The origins and application of quality, quality control and quality assurance, including such other aspects as:
 - Total Quality Management
 - Dr W. Edwards Deming
 - guidelines for implementing a Quality Management System
 - quality system standards/objectives of standards
 - an overview of the ISO 9000 Standards, particularly as to how they apply to the software industry
 - the role of quality assurance in the software development life cycle

2 SOFTWARE QUALITY ASSURANCE REVIEWS

- The principles and practices of software quality assurance, including such other aspects as:
 - generally accepted principles of good software
 - quality assurance and validation techniques and organisation
 - software measurement techniques (function points or metrics)
 - planning for and the various plans involved in software reviewing
 - code review guidelines
 - an in-depth look at review procedures, including formal and informal reviews, self management and peer reviews

3 TESTING AND TESTING STRATEGIES

- The principles and practices of software testing and testing strategies, including such other aspects as:
 - the difference between testing to specification and testing to code
 - the difference between testing “on-the-fly” and testing to plan
 - myths about testing
 - testing axioms
 - items traditionally done badly
 - terms and techniques and Bug Classification
 - the principles of proof of error
 - the principles of “good enough” software, including Ed Yourdan’s theory of operational capability

4 APPLICATION PACKAGE TEST

- For a module of code or an application package, students will carry out a full software quality assurance programme, including:
 - design test cases and develop data and expected results for all conditions
 - create a test implementation plan
 - conduct a full test with detailed results, including, for the application package, testing “on-the-fly” and testing to planned test cases.
 - detailed results are also to include proof and classification of errors