

George Tongariro

| *Skills/Discipline Area (Outputs)        | **Knowledge Area (Inputs)                  | *** Level 3 Modules ID      | *** Level 5 Modules ID                               | *** Level 6 Modules ID        | *** Level 7 Modules ID    | Job/Position                                             |
|------------------------------------------|--------------------------------------------|-----------------------------|------------------------------------------------------|-------------------------------|---------------------------|----------------------------------------------------------|
| George Tongariro<br>Application Programs | Technical Support & Systems Administration | AP310 Word Processing       | SF400 Software Fundamentals                          | SP600 Software Support        | EC710 E-Commerce Web Site | Helpdesk Operator<br>Systems Administrator               |
|                                          |                                            | AP330 Spreadsheets          | SP500 Software Applications                          | SP610 Integrated Applications | GW700 Groupware           |                                                          |
|                                          |                                            | AP340 Desk-top Publishing   | SP510 Software Packages                              |                               | SP700 Software Selection  |                                                          |
|                                          |                                            | AP350 Presentation Software | SP520 Software Packages (Alternative)                |                               |                           |                                                          |
|                                          |                                            |                             | SP590 Word-processing & Spreadsheets                 |                               |                           |                                                          |
|                                          |                                            |                             | SP591 Software – Accounting, File Management & Other |                               |                           |                                                          |
|                                          |                                            |                             | SP592 Software Packages                              |                               |                           |                                                          |
|                                          |                                            |                             | US500 User Support                                   |                               |                           |                                                          |
|                                          | Project Management                         | AP380 Project Management    |                                                      | PM600 Project Management      |                           | Systems Analyst<br>Technical Writer<br>Helpdesk Operator |